



OLIVA & ASSOCIATES
ADJUSTERS AND SURVEYORS

We are dedicated
to the needs of
insurers and brokers.

Oliva & Associates is a specialist adjuster and surveyor firm, with a national presence in Italy and an international reach, providing expert loss adjusting, surveying and consulting services to the Insurance market.

Our mission

To assist the insurance market by solving all issues regarding the assured and by providing our clients with the tools necessary to efficiently reduce costs and improve their products and services.

We comply with and exceed the service standards of major European Insurers and their requirements for claims handling in Italy, which are by them directly verified, providing adjusting and consulting services of the highest quality and the best value.



Our story

Oliva & Associates has been operating autonomously since 1990 as a surveying and loss adjusting firm, although our managing director, Mr Nicola Oliva, has had a healthy business relationship with the main English loss adjusting and surveying companies operating in Italy since 1984 (Graham Miller, Brokelhurst).

In over more than 25 years of proved experience, we have developed close relationships with insurers and brokers, enabling us to resolve the sensitive issues which inevitably arise in claims and respond effectively to changing markets and legal frameworks.

Mr Oliva is a senior member of **AIPAI** - Associazione Italiana Periti Assicurativi Incendio e Rischi Diversi (Italian National Association of Insurance Adjusters), which is part of the **FUEDI** (European Federation of Loss Adjusting Experts) organisation



Our People

Oliva & Associates employs English-speaking staff, among whom two lawyers and an engineer, forming a principled team of professionals, flexible, effective and reliable. All our staff are qualified and well experienced. Our standards are high, indeed meeting those of the London and European Insurers and their requirements for claim handling in Italy and abroad.

We believe that the team work, a continuous knowledge sharing and training of our people is a capital resource in order to better meet needs and requirements of the Insurance market allowing our learning curve to constantly upgrade day by day.

We have a special internal office for the insurance investigations with official correspondents all over the world. Our special investigation office works with any insurance discipline where fraud is an issue and in any other field needed. Oliva & Associates is covered by a Professional Liability Insurance.

We place strong
emphasis on
**proficiency, quality,
reliability and
discretion.**

The main activity of Oliva & Associates is carrying out **pre-risk security surveys** and **loss adjustments** on behalf of various insurance companies, with a particular specialisation in the following areas:

Our Services

Special All Risks coverages
in Cash in Transit, Banks, fine
Art, Jewellers' Block, Furs.

Civil liability such as P.O.
(public administration), E&O
and D&O (professional)

Property All risk,
Cargo & shipments

Oliva & Associates also **handles claims** as **TPA** for some of Lloyd's syndicates and Companies. We deal with the entire claims management process, from the opening of the loss to the actual final payment.

Upon request, we can provide our clients with **consultancy** in any other field in which our clients are interested, such as analysis and **revision of binders, losses, policy wording, auditing** of correspondent and supplier companies.

We **strive** for
expertise and
excellence.



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